



ANDY & THE ODD SOCKS – FREQUENTLY ASKED QUESTIONS

AGE RESTRICTION

Whilst this is an all ages performance, the show has been designed for people aged 3 and over. We recommend you use your own discretion, but it's recommended that anyone under 3 wears ears defenders/ protection.

FROM WHAT AGE DO CHILDREN NEED A TICKET?

Age restriction and babes in arms policy varies for each venue, therefore please check on their website or with their box office directly.

IS THERE AN AREA TO STORE MY BUGGY OR PRAM AT THE VENUE?

Please contact the venue you're attending for further information on buggy storage or cloakroom.

HOW MANY MEET & GREET VOUCHERS DO I NEED TO BUY? DOES THE VOUCHER INCLUDE ACCESS TO THE SHOW AS WELL?

One Meet & Greet Voucher will allow up to four people to attend the meet & greet with Andy & The Band. This can be any combination of child/adult (E.G: two adults and two children, one adult and three children).

PLEASE NOTE: THE MEET AND GREET VOUCHER IS NOT AN ENTRY TICKET. TICKETS TO THE SHOW HAVE TO BE PURCHASED SEPERATELY.

DO I NEED A MEET & GREET TICKET FOR BABES IN ARMS?

Babes in arms tickets issued by the venue will be allowed to attend the Meet & Greet without a voucher. Please note parents will need to hold the child at all times when accessing the Meet & Greet.

HOW DO I ACCESS THE MEET & GREET? WILL I RECEIVE A TICKET?

You will not receive a ticket or voucher prior to the event. On the day of the show at the end of the performance, the venue staff will direct you to the queue for the meet & greet. You will then be checked in via a list where you will need to state the name of the ticketholder (the person that bought the ticket).

ACCESSIBILITY

For any information in regards to accessibility, please contact the venue directly or check information on their website for further information.

For any concern about show suitability, please contact customerservices@kilimanjarolive.co.uk

TICKETS ARE NOT AVAILABLE FOR MY CHOSEN SHOW, ARE THEY SOLD OUT?

If a show is sold out, this will be stated on the venue website when trying to buy a ticket. If in doubt, please contact the venue box office.

HOW LONG IS THE SHOW?

The show is approximately 1 hour long (please note this is subject to change).

WHERE ARE MY TICKETS?

If you have queries on your tickets, please contact the ticket agent you bought them from.

I HAVE ANOTHER PROBLEM NOT LISTED HERE

For any question in regards to how to get to the venue, bringing food or drinks in the show, facilities, parking, please check with the venue you're attending directly (via their website or customer services team).

For any query in regards to your tickets or the show, please email customerservices@kilimanjarolive.co.uk. Please note that if you have bought your tickets with the venue, you will need to contact the venue box office.